

COVID-19 BUSINESS RESOURCE GUIDE



May 11, 2020

Dear Douglas County Business,

So much of life as we knew it has changed since the COVID-19 Pandemic. If you are able to continue operating or reopen your business, undoubtedly you are experiencing new and unusual, if not extremely challenging, situations. If you closed or laid off employees and reduced operations you may be struggling with little or no income and looking for resources and some assurance of when you can reopen. The County is working closely with many of our business partners such as the Chambers of Commerce, Main Street Gardnerville, Business Council of Douglas County and the Northern Nevada Development Authority to make sure as much information as possible is available to you to make the best decisions as this crucial time.

The COVID-19 Business Resource Guide was prepared as an updatable reference of where you can get the resources you need during this time of uncertainty. You can find recently updated State of Nevada directives relating to certain types of businesses such food establishment, retail and consumer services, general office environments and more. There is a downloadable Reopening Safety Plan template businesses can customize and use to meet state guidelines. Links can also be found for Small Business Administration (SBA) funding options and how to get one on one help and advice from a local Small Business Development Center Counselor.

If you do not find the answer here to your question, feel free to contact me so I can find you the assistance you need. Businesses are the heart and soul of our community. We are here for you!

Sincerely,

Lisa Granahan

Economic Vitality Manager

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COVID-19 Business Resource Guide - *We are here for you Douglas County*

Compliance- How to know if your business is operating within compliancy standards:

State Directives from the Governor's Office are provided

Business Guidelines and Protocols

[Phase 2 Reopening Press Release](#) (5/26/20)

[Phase 2 Roadmap to Recovery Business Chart](#) (Effective 5/29/20)

[Phase 2 Reopening: Roadmap for Recovery General Guidance](#) (Effective 5/29/20)

[Phase 1 Reopening: Roadmap for Recovery General Guidance](#) Effective 05/09/20

Industry Specific Guidance

[Phase 2 Industry Specific Guidance](#) (Effective 5/29/20)

[Phase 1 Industry Specific Guidance](#) (Updated 05/08/20)

Additional Business and Workforce Guidance

See the complete listing of [Business Guidance](#) at the Nevada Health Response website

Health & Safety Procedures- Employers

Nevada Department of [Business and Industry Guidance 05/08/20](#) to businesses to adopt safety measures to minimize the risk of COVID-19

Nevada Department of [Business and Industry Guidance 05/04/20](#) – Each business needs to develop a COVID-19 Reopening Action Plan

- Review the [cover letter](#) and download a free template to customize and use as your Reopening Action Plan. The template is available on the [Economic Vitality webpage](#).

Federal Occupational Health and Safety Administration (OSHA):

- COVID 19 Website: <https://www.osha.gov/SLTC/covid-19/>
- Guidance for Retail Workforce (OSHA 3996):
<https://www.osha.gov/Publications/OSHA3996.pdf>
- Guidance for Restaurants & Beverage Vendors Offering Takeout or Curbside Pickup (OSHA 4017): <https://www.osha.gov/Publications/OSHA4017.pdf>
- Guidance for Package Delivery Workforce (OSHA 3998):
<https://www.osha.gov/Publications/OSHA3998.pdf>
- Guidance for Construction Workforce (OSHA 4000):
<https://www.osha.gov/Publications/OSHA4000.pdf>
- Guidance for Manufacturing Industry Workforce (OSHA 4002):
<https://www.osha.gov/Publications/OSHA4002.pdf>

Nevada OSHA Information and Guidance: <http://dir.nv.gov/OSHA/Home/>

State of Nevada Health Response Website- <https://nvhealthresponse.nv.gov/>

Mine Safety and Health Administration: <https://www.msha.gov/msha-response-covid-19>

Centers for Disease Control and Prevention (CDC) - <https://www.cdc.gov/coronavirus/2019-nCoV/index.html> :

- [CDC Interim Guidance for Businesses & Employers](#) CDC guidance to employers helps you plan, prepare and respond to COVID-19
- [Reopening Guidance for Cleaning and Disinfecting Public Spaces, Workplaces, Businesses, Schools and Homes](#)
- [Cleaning and Disinfecting Your Facility](#)

[National Restaurant Association Coronavirus Information and Resources](#) Frequently asked questions, guidance, and resources for owners and operators of restaurants, including applying for COVID-19 aid, loans and grants.

Health & Safety Procedures- Employees

Centers for Disease Control and Prevention (CDC) - <https://www.cdc.gov/coronavirus/2019-nCoV/index.html> :

[How to Protect Yourself & Others](#)

[When and How to Wash Your Hands](#)

[Proper way to wear, handle and sanitize face coverings](#)

Additional Business Resources

[Carson Valley Chamber of Commerce](#)

[Lake Tahoe South Shore Chamber of Commerce](#)

[Northern Nevada Development Authority](#)

[Restaurant Tips Sheet](#) – Prepared by Nevada Small Business Development Center & the Nevada Business Environment Program

[Directive 008- Evictions](#) This PDF is about understanding the Governor’s Directive for the moratorium on evictions. Included here is a single page [PDF Guidance for Landlords](#) that highlights information from the directive.

Small Business Administration (SBA) funding application- Contact our Small Business Development Center Counselor, Kathy Halbardier, Rural Business Advisor. You can reach her at 775-720-4428 or kathyshalbardier@gmail.com

[Small Business Administration \(SBA\) funding options](#)

[Paycheck Protection Program](#)- This overview provides forgivable loans to cover payroll in the coming months.

Pandemic Unemployment Assistance - Federal Legislation has passed that provides unemployment support for otherwise ineligible workers; including self-employed and 1099 workers. The Department of Training, Employment and Rehabilitation (DETR) announced availability of the program beginning May 16, 2020. [Learn more and apply.](#)

Personal Resources

[Carson Valley Community Food Closet](#)- They are offering a community wide distribution of food to anyone in need from 8am-10a, on May 16th, June 13th, July 18th, August 15th, and September 19th.

[Douglas County School District](#)- serving meals to children 0-18 years at the Lake and Valley on Mondays, Wednesdays, and Fridays from 9am-11am at various school locations outlined on their website and Facebook page.

[Partnership Douglas County](#)- Mental Health/Substance Use Resource List can be found

[Unemployment](#)- Online application available 24/7. Online filing during non-peak hours, such as early mornings, at night or weekends is also highly recommended. Last name fillings are being asked to schedule on pre-determined days: A-K on Sundays, L-R on Mondays, S-Z on Tuesdays. Wednesday through Saturday are open for all claim types.

Weigh-in: How is the pandemic affecting your business?

Businesses are encouraged to complete the [COVID-19 Economic Impact Survey](#)

For the most updated resources, visit:

https://www.douglascountynv.gov/government/departments/economic_development_vitality

Updated May 29, 2020