

VHR Permit FAQ's

Can I lose my VHR Permit?

Yes, if two or more upheld Notice of Violations have been issued for violations of the County Code at the Vacation Home Rental property within any twenty-four (24) month period, the VHR Permit will be revoked. Upheld Notice of Violations mean a Notice of Violations was issued which were neither overturned on appeal nor dismissed.

Yes, if the owner has failed to collect or remit to the county the transient occupancy and lodging taxes and monthly rental reports as required by Title 3 of this code.

Will my VHR Permit automatically renew every year?

No, you are responsible for the renewal of your VHR permit each year **prior** to expiration. An inspection completed by Tahoe Douglas Fire Protection District will be required for all renewals, in addition to all required documentation. Please see Renewal Process for Existing VHR's section.

What can my Property Management Company do on my behalf?

Your Property Management Company must be a Nevada Licensed State Realtor. They have the ability to request inspections, pay the permit, application fees, and pay Transient Occupancy Tax (TOT). The owner must have a signed Letter of Authorization on file with Douglas County for each Vacation Home Rental property address.

Do I need a Bear Box or Bear Proof Container?

Yes, at all VHR locations a Bear Proof container is required. Visit <http://www.southtahoerefuse.com/> for information on the Bear Box loan program, bear legal containers and Bear Box Application.

A Bear Box will be required for a second incident within two years from receiving a verbal or written warning for a first incident. The property owner will be responsible for purchasing and installing the Bear Proof Box.

Do I need an inspection to get a VHR Permit?

Yes, please request one online at <https://app.acuityscheduling.com/schedule.php?owner=15298416> or call the Tahoe Douglas Fire Protection District at 775-588-3591.

What are the fees associated with a VHR Permit?

New Application Fee: \$400.00, Technology Fee: \$16.00 (4% of the application fee), Vacation Home Rental Inspection Fee: \$150.00 – paid directly to Tahoe Douglas Fire Protection District, and a Processing Fee: 2.9% with a minimum of \$2.00 for Credit Cards. \$0.00 for e-check payments.

Renewal Application Fee: \$250.00, Technology Fee: \$10.00 (4% of the application fee), Vacation Home Rental Inspection Fee: \$150.00 – paid directly to Tahoe Douglas Fire Protection District, and a Processing Fee: 2.9% with a minimum of \$2.00 for Credit Cards. \$0.00 for e-check payments.

These fees are as of 07/05/2018, please check current fee schedule or call the VHR Division at 775-782-6214.

Will I remain anonymous if I lodge a complaint?

Your information may be provided and is subject to Public Records request.

What happens if my VHR receives a complaint against it?

If the complaint is founded the owner of the property is notified. Appropriate action will be taken. Fines or penalties may be imposed, and your permit may be revoked.

What are the fines associated with VHR's?

Fines, misdemeanor citations, and civil penalties can be issued. Your permit may be revoked.