



MEDIA CONTACT

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Douglas County 9-1-1 Emergency Services Earns Re-Accreditation for Emergency Medical Communications Program

Minden, NV – Douglas County 9-1-1 Emergency Services received re-accreditation in their Emergency Medical Communications program through the International National Academies of Emergency Dispatch, and will remain accredited through April 2021. The National Academies of Emergency Dispatch, through its College of Fellows, has established a high standard of excellence for emergency dispatch, providing the tools to achieve this high standard at both the dispatcher level through Certification, and at the communication center level through the Accreditation Program.

“We achieved the approval from the Board of Accreditation in a record breaking time, our submission was approved in seven business days, a process that takes a minimum of four weeks.” said Ron Sagen Director of 9-1-1 Emergency Services. “The academy had very high praise of our submission, so much so they have asked permission to use Douglas County, Nevada as the ‘template’ for other agencies to use.”

Douglas County 9-1-1 Emergency Services was approved as an Emergency Fire Dispatch Center of Excellence on March 17, 2017 by the Board of Accreditation of the International Academies of Emergency Dispatch (IAED), becoming the 36th Emergency Fire Dispatch Accredited Center in the world and the first in the state of Nevada. Douglas County 9-1-1 Emergency Services is also the first dual accredited fire and medical accredited center in Nevada.

“The submission was managed by Supervisor Cirra Woods, who deserves great credit, along with the Quality Assurance team and everyone in the Communications Center,” said Sagen. “It takes every single person to work hard to maintain the level of standards for this designation.”

For more information about the accreditation process visit:

<http://www.emergencydispatch.org/Accreditation>

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